

Australian Made PVC Shutter Manual

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PVC Shutter Manual

Ordering

All products supplied by Total Window Concepts are of a customised nature. For this reason we cannot accept returns, issue refunds, or recognise change of mind for any reason outside those specific circumstances disclosed in our warranty policy, once production has started.

Total Window Concepts reserves the right to waive or alter their policies and to decide the terms of adherence required on a case by case basis.

Total Window Concepts only accept shutter orders which have been keyed using our order form or completed online. **We will not accept manually written orders.**

If you are matching a previously supplied shutter order, please make sure this is specified on your order to ensure the top, bottom & midrails are matched if possible.

Inspections & Repairs

Please carefully inspect all cartons & packages upon arrival and report any damages immediately.

Photographic evidence must be supplied at the time of re-order for any items received damaged or defective goods (these must clearly show any issues). If defects are evident on multiple panels then a minimum of one photo per panel must be supplied.

All re-orders must be supplied in writing.

TWC will not be responsible for any goods returned & damaged due to poor packaging.

Warranty

TWC offer a 10 year warranty from the date of purchase.

The warranty does not include the following:

- Shutters ordered outside our recommended specifications
- Defects caused by misuse or abuse
- Any alterations made to the product not carried out by TWC
- Nominal wear & tear
- Incorrect installation
- Out of square windows
- Any maintenance and care not in accordance with recommended instructions
- Any damaged items received & not reported with 21 days of delivery

TWC reserve the right to repair any panels or parts where possible, this decision is made on a case by case basis & a new panel will not automatically be supplied if repairable.

TWC will not be responsible for any further or subsequent loss or damage e.g. installation.

It is **not acceptable** for any defect to be visible with the naked eye at a distance up to 1.5 metres in natural light
It is **acceptable** if any defect is not visible with the naked eye at a distance above 1.5 metres in natural light

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Wholesale Price List / Shutter Specifications

Louvre Widths	89mm only
Louvre Shape	Elliptical Only
Maximum Panel Height	2600mm
Midrail required	1 midrail required for heights greater than 1500mm 2 midrails required for heights greater than 2100mm
Hinged Panel Maximum Width	900mm Please note Minimum top & bottom rails for panels up to 700mm wide is 76mm Minimum top & bottom rails for panels greater than 900mm is 90mm
U Channel Maximum Panel Width	900mm
Tilt Rod Options	Hidden Only
Louvre Thickness	11mm
Stile Profile	Beaded
Stile Width	50mm
Stile Thickness	27mm
Rail Thickness	19mm

Framing Options

Small L Frame (Beaded)	Medium L Frame (beaded)	Z Frame
T-Post	90deg Corner Post	45deg Corner Post
Light Block	U Channel	

Deductions

Inside Mount	Factory will deduct 3mm width and 4mm height.
Outside Mount	No deductions will be taken.
Make Size	If you do not want any deductions taken you must write "make size" in the general notes section.

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Tilt Rod Type

Only hidden tilt rod option available.

Will be fitted to the rear of the panel on the hinge side unless specified otherwise.

Shutter panels can have split tilt mechanisms split into 2 or 3 sections without need for a midrail.

Measurements from the bottom of the panels are required.

Tilt rods will automatically be split at approximately 1000mm.

Louvres

Only 89mm elliptical shape available.

These are available in the solid PVC with an Aluminium Core.

To assist with measuring the following information shows the minimum reveal clearance required by louver.

89mm – 66mm clearance

Hinging Details

The factory default matches are as follows:

White, Alpine White & Ivory

Off White: Vanilla

Silver & Stainless Steel hinges are available on request.

Striker Plates / Magnet Catches

When ordering frame or light block magnets will be attached to the rear of the panel & magnet catches supplied.

When ordering direct mount without light block striker plates will be supplied.

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Multi Panels

Window orders with 2 or more panels will come STANDARD with D-Mould.

You must indicate which panel will require the d-mould.

L-DR shows the right hand panel to have the d-mould.

LD-R shows the left hand panel to have the d-mould.

Midrails

Single or multiple midrails are available. All measurements are to be supplied from the bottom of your order height to the centre of the midrail.

Midrails are only available in one size – approx. 80mm.

Midrails height can be positioned up or down by a maximum of 20mm by the factory unless ordered as critical.

Please note midrails will be required for any height above 1500mm.

T-Posts

Single or multiple T-Posts are available. All measurements are to be supplied from the Left Hand side to the middle of the t-post.

If to T-Posts are uneven, then you will need to fill out the “uneven T-Post” section of the order form.

U Channels

Eliminates the need for hinges on the panels. Four lengths of light block are supplied for the Left, Right, Front & Back.